

QUALITY POLICY

- * Maintaining a leading market position in terms of competitive environment requires us to continuously improve products and services, as well as to ensure their quality at the level which is satisfying for our customers. In Zamet Industry S.A., this goal is realized through the following assumptions of the quality policy: accurate identification of needs, requirements and expectations of the Customer,
- * manufacture of products that meet the needs and requirements of our Customers,
- * equal treatment of internal and external clients.
- * commitment of all employees of the Company to the responsibility for the quality, with regard to the law,
- * responsibility for the results of the process in terms of satisfying the customer's needs.
- * collaborative problem solving and motivating for pro – quality activities,
- * meeting the required quality, satisfaction and customer satisfaction and achieving financial benefits for employees and shareholders.
- * immediate correction of any errors occurring in the course of their work,
- * examination of the reasons of incorrectnesses and prevention,
- * continuous development by launching new products, modernization of previously manufactured products, training, and improvement of technology and quality system.
- * integral consistency of determined quality targets with the Quality Policy,
- * strive for continuous improvement of the working environment and occupational health and safety for all positions,
- * continuous improvement of the effectiveness of the Quality Management System,
- * realization of products and services complying with standards and law regulations.
- * The guarantor of a functioning Quality Management System is the Chairman of the Board of Zamet Industry S.A.